



Chariton Valley Electric Cooperative, Inc.

Your Touchstone Energy Cooperative





#### New Build

A new service without an account history is required to pay a \$200.00 deposit for a residential location or a \$300.00 deposit for a commercial location.

## **Existing Residential Location**

A new member moving into an existing residential residence with prior service is required to pay a \$200.00 deposit. The deposit fee may be waived with an acceptable letter of credit from the member's former utility provider showing consecutive on-time payments for the last 12 months. Once CVEC receives 12 consecutive on-time payments, your deposit will be applied as a credit to your account.

## Existing Commercial Location

A member moving into an existing commercial residence with prior service is required to pay a \$300.00 deposit. The deposit fee may be waived with an acceptable letter of credit from the member's former utility provider showing consecutive on-time payments for the last 12 months. Once CVEC receives 12 consecutive on-time payments, your deposit will be applied as a credit to your account.



## Non-Energized

A \$50.00 fee plus tax will be charged when you connect a non-energized location.

#### **New Build**

All new builds will be charged a fee of \$50.00 plus tax.

#### Transfer of Service

When you request a transfer of service you will be charged a fee of \$15.00 plus tax.



# DISCONNECT FEES

## 24-hour Hanging Notice

A \$50.00 feel plus tax will be charged when ya 24-hour notice for non-payment is posted at the location.

## Non-Pay Disconnect Fee

If your location is disconnected for nonpayment a \$50.00 fee will be charged.

#### Remote Disconnect Fee

A \$25.00 fee plus tax will be applied when the meter is requested to be disconnected is no longer energized.

## Onsite Disconnect Fee

A \$50.00 fee plus tax will be applied when the meter is requested to be disconnected and must be done at the physical location.



#### Remote Reconnect

If you disconnect your service and later reconnect the same service a \$25.00 fee plus tax will be applied.

## **Onsite Reconnect**

If your service is disconnected, you will be subject to a \$50.00 reconnect fee plus tax during office hours of 8:00 a.m. to 4:30 p.m. Monday through Friday.

## Non-Payment Reconnect

If your service is disconnected for non-payment, you will be subject to a \$50.00 reconnect fee during office hours of 8:00 a.m. to 4:30 p.m. Monday through Friday. Reconnection of non-payment accounts will require payment of all past due amounts. An additional deposit may also be assessed to you.

#### Remote After Hours Reconnect

If your service is disconnected and you request reconnection after 4:30 p.m. you will be required to pay \$87.50 plus tax.

#### Onsite After Hours Reconnect

If your service is disconnected and you request reconnection after 4:30 p.m. you will be required to pay \$175.00 plus tax if we must come to the location.

## OTHER FEES

#### Returned Check

A \$30.00 fee will be assessed for any checks, electronic checks or debit cards that are declined by your financial institution. Additionally, your bill will be considered unpaid which could lead to disconnection and additional fees.

## Late Payment Charge

A 1.5% penalty will apply if your payment is received after the due date printed on your bill.

#### **CONTACT US**

Visit our website at www.cvrec.com

Contact our office at 641.932.7126 or 800.475.1702 for additional information about our rates and fees.